Bark Control Pro™ Instruction Manual

Included In Your Package

Bark Control Pro
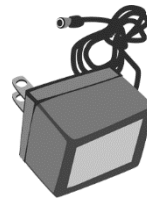
Remote Control

Rain Jacket
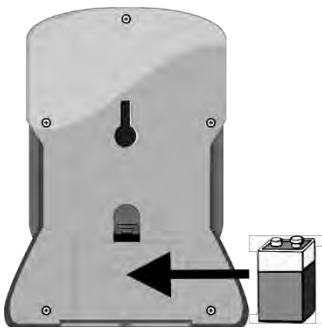
Sold Separately

AC Adapter (sold separately)

60ft. Extension (sold separately)
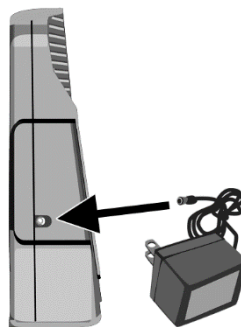
Getting Started

1. Choose Power Source

Option 1: Insert Battery

Insert a **9v battery** (not included) into the **battery compartment.**

Note: The battery may last 1 week or less during the initial training period. Battery life should improve as the dog is trained.

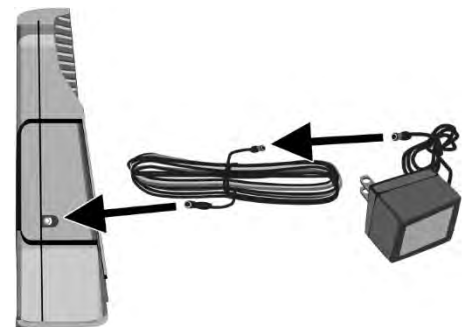**OR**

Option 2: Plug It In

Insert the **AC Adapter** (sold separately) into the **DC Jack** and plug into a wall outlet.

Note: To prevent damage or voiding your warranty, please only use the official AC Adapter.

OR

**Option 3: Use the Extension & Plug It In**

Insert one end of the **60ft Extension** (sold separately) into the **AC Adapter** and the other end into the **DC Jack** and plug into an outlet.

Note: To prevent damage to the Bark Control Pro or voiding your warranty, please only use the official AC Adapter.
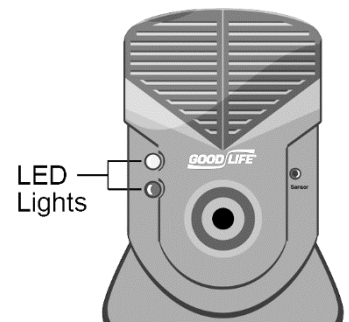
2. Turn It On

Turn the Bark Control Pro on by pushing the Power Switch upwards.

Stop when you get to the **Audio** setting.

Lo
Audio
Ultra
Off
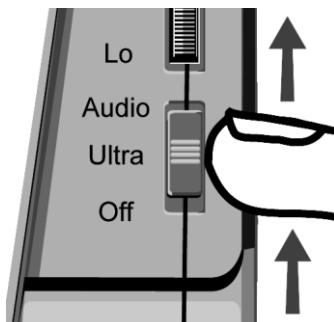
To confirm the unit is working, press the **Remote Control.**

The unit will then emit sound for 3-5 seconds and the front **LED Indicator Lights** will blink.

LED Lights

3. Adjust the Bark Sensitivity Dial

Note: Try to find a relatively quiet environment to perform this step so that sounds other than barking won't activate the unit.

The sounds emitted by the Bark Control Pro will not penetrate solid barriers such as walls, ceilings, windows or solid fences. Make sure to place the unit so that it isn't obstructed by any solid barriers.
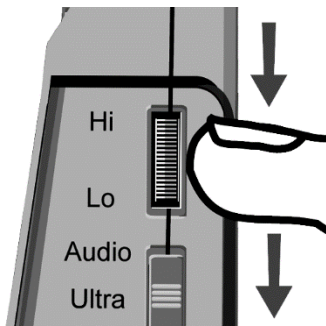
This is not a volume dial. Instead it adjusts the unit's sensitivity to dog barking.

Do not turn it "Hi" unless the dog is very far away or if you want the unit to activate to almost any sound!
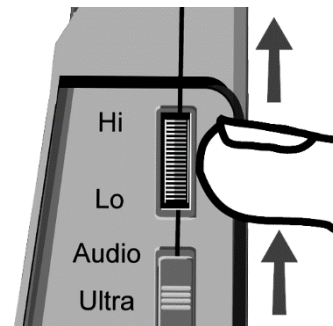
Turn the dial until it is a quarter turn above "Lo". Please do not turn the dial the way to "Lo" – at that setting, it will not detect barking at all.

Wait for the dog to bark naturally (do not force it to bark) and observe whether the unit has activated.

If the unit didn't activate, turn the dial upwards by a quarter turn and try again.

Repeat this process until the Bark Control Pro produces sound every time the dog barks.

Optimal Bark Sensitivity: The optimal sensitivity setting depends on many factors, including how close the Bark Control Pro is to the dog. The farther away the device is from the barking, the higher the sensitivity will likely need to be and vice versa.

Large Dogs: Some larger dogs may respond better to the Audio frequency while smaller dogs may respond better to the Ultra setting. Responses vary greatly between dogs. We recommend always starting with the Ultra mode and adjusting from there.

Dogs with Hearing Loss: Dogs that are deaf will not be able to hear the Bark Control Pro. Dogs with high frequency hearing loss may be able to hear the "Audio" setting.
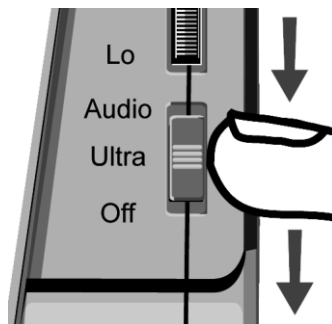
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4. Choose the Sound Setting

If you want to hear the unit activate, leave the switch set to **Audio**.

When a dog barks, the unit will emit sound in both audible and ultrasonic.

OR

Move the switch to **Ultra** if you only want the dog to hear the sound. When a dog barks, the unit will emit ultrasonic sound.

This setting is recommended for neighbor's dogs or indoor installations.
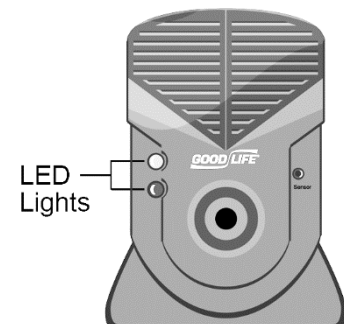
LED Lights

When the unit has been activated by barking, the **LED Lights** will blink to indicate the type of sound emitted.

Both lights (red and green) will turn on when the unit is set to **Audio,** while only the green LED Light will blink when set to **Ultra.**

5. Installation

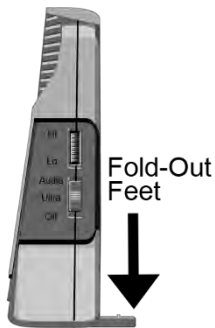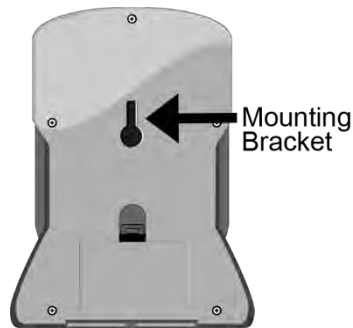Extend the **Fold-Out Feet** and place the Bark Control Pro on any flat surface indoors or outdoors.

If installing indoors, place the unit in an open space in the room where your dog most commonly barks.

OR

To hang the unit instead, use the **Mounting Bracket** on the back.

Hang on a fence, wall, tree or other solid surface by fastening with a nail or screw.

Cover the Bark Control Pro with the water-resistant **Rain Jacket** when installing outdoors or in any situation where it may be exposed to moisture.

Bring the unit inside during a downpour. Water damage will void your warranty.

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6. Remote Control

The included keychain remote control gives you the option to manually activate the Bark Control Pro. This is perfect for situations where the dog is outside the 75ft automatic detection range.

- When activated by the remote control, the Bark Control Pro will emit an audible sound if the Power Switch is set to "Audio" and ultrasonic sound when the Power Switch is set to "Ultra".
- The remote control does not turn the unit on or off.
- The remote will work up to 75ft away from the Bark Control Pro.

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7. That's it! Here's Some Important Notes to Keep in Mind During the Training Process:

- **Allow Plenty of Time:** The Bark Control Pro is a training device. **Please allow 2-3 weeks for optimal results.**
- **"Invisible Fence" Systems:** We do not recommend using invisible fence systems with the Bark Control Pro.
- **Protective Barking:** If the dog's barking does not cease within a month, it may be because the dog is barking due to instinct, is being harassed, is in a high stress area or is being protective. These types of barking are not nuisance barking.
- **Low Power Indicator:** If your Bark Control Pro is running on batteries and it has stopped functioning or is emitting sound constantly, this is a sign that the battery has died or is low on power. Replace the battery or use the AC Adapter.
- **Moisture:** If moisture gets inside the unit, try laying it face-down until all water drains out and it has completely dried.

Features & Specifications

- **Sound Distance:** Up to 150 feet
- **Bark Detection Range:** Up to 50 feet
- **Remote Control Range:** 75 feet
- **Dimensions:** 6.5"H x 5"W x 1.5"D

- **Ultrasonic Output:** 111db
- **Weight:** 1 lb (2 lbs with AC Adapter)
- **Power Options:** 9v Battery (not included) or AC Adapter (sold separately)

Troubleshooting

"The dog has no immediate reaction to the Bark Control Pro."

Please keep in mind that the Bark Control Pro is a training device. Some dogs may take longer to learn to associate the Bark Control Pro's sounds with their barking. While some dogs can be trained in a matter of hours or days, other dogs may take up to 2-3 weeks.

"This isn't reducing the dog's barking" or **"The dog reacted to the Bark Control Pro at first, but now seems to ignore it."**

- This usually means that the Bark Sensitivity Dial has not been setup correctly, causing the unit to activate too frequently or not often enough. This will confuse the dog and have a negative impact on his training. Readjust the bark sensitivity as detailed in Step 3 of the "Getting Started" section.
- Did you start using the Bark Control Pro less than a week ago? If so, give it more time to train the dog.
- The battery may be low. If you are running the unit on battery, try replacing it.
- Make sure the unit is activating properly. Press the button on the Remote Control or otherwise trigger the unit. You should see the green light blink if using the "Ultra" setting. In the "Audio" setting you will see both the red and green lights turn on.
- Verify that the Power Switch is either set to "Ultra" or "Audio" and not in the "Off" position.
- If possible, try moving the unit closer to the dog.
- To further troubleshoot, contact our Customer Care Department at 800-657-8214.

"The dog is barking MORE than before I started using the Bark Control Pro."

This is actually a good sign and is a common stage in the training process. This means that the dog is hearing the sound and certainly does not like it! This should last for a few days to a week or so. After this step, the dog learns to associate the sound with his barking.

"Is the Bark Control Pro legal to use on my neighbor's dog?"

The Bark Control Pro falls within the accepted limits for residential ultrasonic sound levels in most cities/counties. There may be additional restrictions within certain commercial zones. Please check with your local business authority for more information.

"Can I use the Bark Control Pro with a puppy?"

We do not recommend using the Bark Control Pro with puppies under 1 year old. Please consult your veterinarian before using.

"My remote doesn't work anymore"

Your remote probably needs a new battery. The remote uses a 23A, 12V battery (L1028). Call us or visit the Bark Control Pro page at www.ultimatebarkcontrol.com to order a replacement. To install the battery, unscrew the two small screws on the back of the remote to remove the cover. Replace when done.

"The Bark Control Pro is emitting sound randomly or continuously."

- The Bark Sensitivity Dial may be set too high, causing the unit to be triggered by sounds other than barking. Try turning it down by following Step 3 in the "Getting Started" section.
- The battery may be low. A low battery may cause the unit to act erratically. Try replacing the battery.
- If the unit is connected to the AC Adapter, unplug it and try using a battery instead. If the problem disappears, the AC Adapter may not be working correctly. Please contact us to arrange for an AC Adapter replacement.
- To further troubleshoot, contact our Customer Care Department at 800-657-8214.

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